

Crisis Services Impact



Saving Lives

Through trauma-informed, low barrier access to quality, safe crisis care options



Reducing Costs

Through addressing crisis early and preventing ER admissions and inpatient psychiatric stays



Relieving Law Enforcement & ERs

Returning their resource allocations to public safety and emergent physical health issues



Expanding ready workforce

Recruiting and training Peer Recovery Specialists for mobile crisis outreach teams

Crisis Risk Assessments

Providing annually over **1,000** walk-in, immediate emergency crisis assessments (in-person, by phone, or virtually) annually across **16** counties

Mobile Crisis Outreach Teams

24/7 mobile community response to dispatch, law enforcement, and emergency rooms in 4 rural counties

>2,800 mobile deployments since September 2020

65% community stabilization rate

25 minutes average time to response

2.5 hours average total time on response

Crisis Stabilization Unit

23 hour voluntary crisis observation and receiving center

>228 voluntary admissions since February 2021

Zero inpatient admissions within 24 hours of crisis stay

8.5 hours average length of stay

Over \$1 Million dollars estimated costs savings to healthcare due to inpatient psychiatric diversion

Inpatient Psychiatric Care

Locked secure psychiatric hospital care.



What are the impacts since expanding the crisis continuum?

- Reduced average length of stay to 3.6 days
- 24% reduction in inpatient bed day utilization
- Reducing need for "medical clearance" from 75% down to 5% of adult admissions = decrease in unnecessary ER admissions

Psychiatric Urgent Care

Began walk-in Psychiatric Urgent Care services in **December 2022!**

What's next?



Expansion to 3 additional counties for Mobile Crisis Outreach in spring 2023



Opening Youth/Family Crisis Stabilization in early 2024



Opening Adolescent Inpatient Psychiatric beds in early 2024